

## HOW DOES *CARE CONCIERGE* WORK?

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### WHY WON'T MY INSURANCE PAY?

In order for your insurance to pay for your ambulance ride, you must be able to prove that the ambulance ride is medically necessary.

In addition to other criteria, "Medically Necessary" means that you are bed confined and could not be safely transported any other way.

If you do not meet these standards, your insurance provider will not pay for the service. If this happens you will be responsible for the bill.

So what are your alternatives if you need transportation services, but do not medically qualify?

\* For a more detailed list of Medical Necessity requirements, please visit our website at [www.careambulance.net/](http://www.careambulance.net/)

### WHAT ARE MY ALTERNATIVES?

You have several options to choose from.

- You can use a traditional ambulance and have us bill your insurance anyway to see if they will pay. Unfortunately, if they deny payment you will be financially responsible for payment which can exceed \$1000.
- You can have a family member or friend take you in their car.
- You can choose to use the **Care Concierge** service and forgo billing your insurance. You would instead pay an affordable fee for the service.

### WHAT DOES *CARE CONCIERGE* COST?

The cost to you will be \$250\* plus \$10 per mile for any mileage over 15 miles.

*\* Pricing valid through 12/31/2019*

*Ask for a Quote for any transport over 100 miles.*

### WILL I GET QUALITY CARE?

Our **Care Concierge** service uses the same high quality equipment and personnel that our traditional ambulance service uses.

- Same Safe Equipment
- Same Dependability
- Same Quality EMT's
- CAAS Accredited
- Fully Insured
- Great Customer Service

***"We look forward to serving you."***

